

Welcome to

# Avail Recovery Solutions

World-Class IT Asset Disposition (ITAD)



# Overview of Services

## Asset Recovery and Disposition:

Safely recover value and dispose of data-bearing assets using a certified partner

- Up-front buyback offers based on internal inventory
- Full-service white-glove logistics for equipment retrieval from data centers and offices
- Fully compliant data destruction process
- International reach
- Online client portal for asset/project tracking
- Certified environmental solutions for electronics recycling



# Geographic Reach



# Certifications and Risk Mitigation

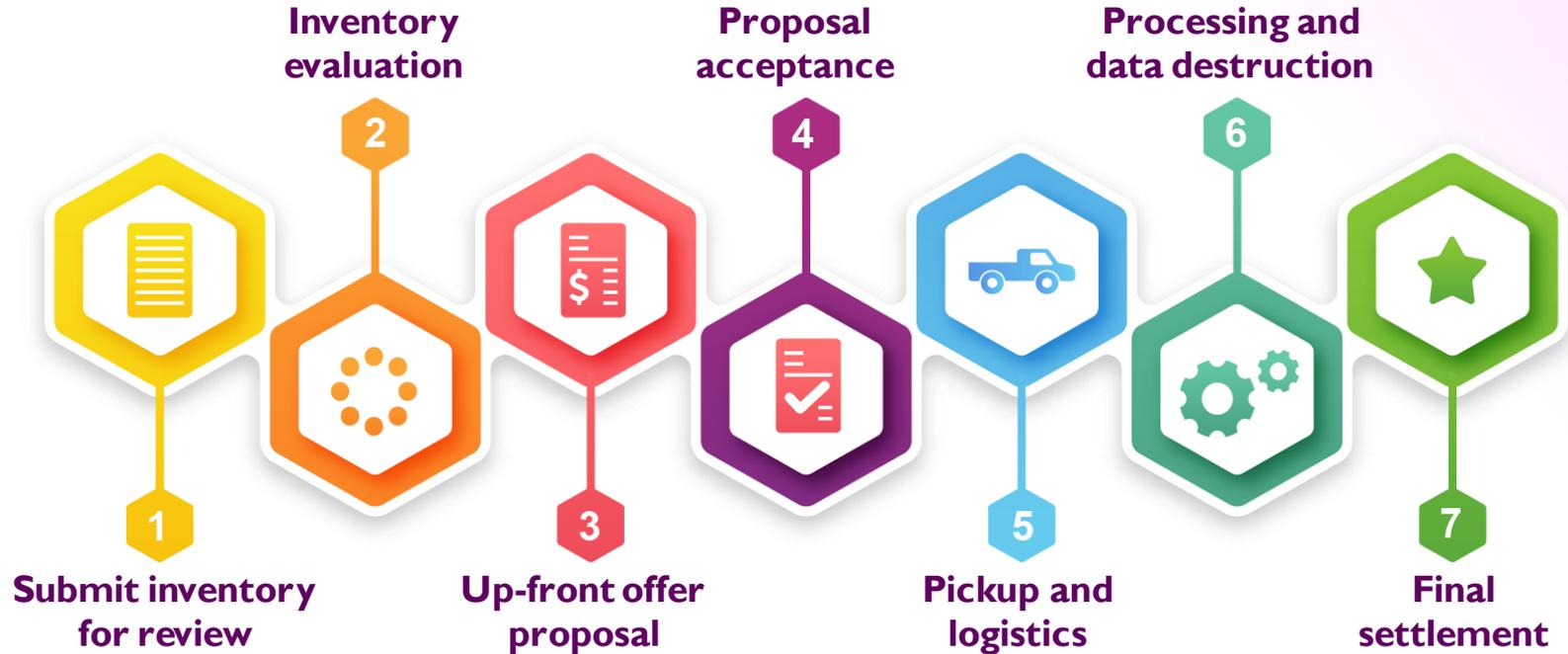


**R2:** Requires certified companies to have a strict policy on managing used and end-of-life electronics equipment, components and materials based on strategies such as reuse, materials and energy recovery and/or disposal - <https://sustainableelectronics.org/>



**ISO 14001:** A set of environmental standards meant to maximize the value of end of life electronic assets through collection, data destruction, and resale/repurposing of electronic assets. <https://www.iso.org/iso-14001-environmental-management.html>

# Typical Process Flow



# Typical Process Flow

1

**Send an inventory** list of model numbers to **sales@availrecovery.com** or submit through **<https://www.availrecovery.com/contact/>**. Also include the city and state/province in which the equipment needs to be picked up



2

Our client services team will respond within **24 hours** requesting any specific information that may be needed to accurately assess the value of your equipment



3

A formal e-sign proposal is made to procure the list of assets includes pricing for potentially necessary services:

- On-site white glove de-installation and pickup across North America
- Certified data destruction (on-site or off-site options available)
- Detailed reporting of assets and access to a client portal



# Typical Process Flow

4

If required, we have available a Master Services Agreement, Non-Disclosure Agreement, Business Associates Agreement, Statement of Work, and Certificate of Insurance for legal and compliance review



5

Once quote is signed, the pickup and on-site services are arranged **within 1 week**



6

Equipment is processed in accordance with your service requirements



7

Payment and reporting are sent to the customer within **45 days** to close out the project



8

Repeat

- Payment can be sent directly or applied to a major reseller's credit account (CDW, SHI, Insight)

# Our Policies



## Published Information Security Policy:

[https://availrecovery.com/wp-content/uploads/2018/10/Avail\\_Recovery\\_Solutions\\_Information\\_Security\\_Policy.pdf](https://availrecovery.com/wp-content/uploads/2018/10/Avail_Recovery_Solutions_Information_Security_Policy.pdf)



## Published Environmental Health and Safety Policy:

[https://availrecovery.com/wp-content/uploads/2018/10/Avail\\_Recovery\\_Environmental\\_Health\\_and\\_Safety\\_Policy.pdf](https://availrecovery.com/wp-content/uploads/2018/10/Avail_Recovery_Environmental_Health_and_Safety_Policy.pdf)



# Sample Reporting

Manufacturer	Part Number	Category	Serial	Asset Tag	Date	UID
LINKSYS	EDX359W	Network Switches	89150H129138		Sample Date	12/9/2019 18:42 TR868F547
INTER-TEL	CPU/PCMA-F	Networking	27F1V948134		Sample Date	12/9/2019 18:04 TR028B002
FLUXE NETWORKS	T119	Networking	1J9735R		Sample Date	12/9/2019 18:02 TR059428A
SONICWALL	TZ 180	Networking	0017C321840C		Sample Date	12/9/2019 17:53 TR7C202700
ASTRAN	WHTLR	Networking	F03A9929		Sample Date	12/9/2019 17:50 TR3F48C7AC
CARRIER ACCESS	600	Networking	23003004523		Sample Date	12/9/2019 17:19 TR35A81389
CISCO	SA3018	Networking	REL049000128		Sample Date	12/9/2019 16:12 TR6C2D8181
D-LINK	DE-8167AC	Networking	H4E1200230		Sample Date	12/9/2019 16:06 TR799C4235
ARRIS	AV5195	Networking	3.544831E+13		Sample Date	12/9/2019 15:39 TR09512243
VMECLOUD	5X0	Networking	VC05200079419		Sample Date	12/9/2019 15:46 TR186B8088
CISCO	EDX380W	Networks	114000418		Sample Date	12/9/2019 15:38 TR64F1040E
LINKSYS	EDX359W	Network Switches	89160L428499		Sample Date	12/9/2019 15:36 TR81149C0E
BLACK BOX	XV5085A-42	Networking	0002-357374		Sample Date	12/9/2019 15:07 TRAD60398C
NETGEAR	DS134	Networking	0014449021804		Sample Date	12/9/2019 15:06 TRAD6A1A32
NETGEAR	FE104	Networking	0014449021807		Sample Date	12/9/2019 15:05 TR195190C7
BLACK BOX	XV5085A-42	Networking	0002-357374		Sample Date	12/9/2019 15:04 TR4269A837
RIVERBED	CX-255	Networking	0009C		Sample Date	12/9/2019 14:55 TR4512A3CC
BLACK BOX	XV5085A-42	Networking	0002-357374		Sample Date	12/9/2019 14:45 TR0CC28611
SCOM	7C38811	Networking	0002-357374		Sample Date	12/9/2019 14:35 TR3888110C
WTI	APS-18	Networking	0002-357374		Sample Date	12/9/2019 14:31 TRC3D1AFA3
CISCO	SA3018C	Networking	0002-357374		Sample Date	12/9/2019 14:27 TR666CF335
Sun Microsystems	1120	Networking	0002-357374		Sample Date	12/9/2019 21:05 TR70711336
INTER-TEL	500.5243	Networking	0002-357374		Sample Date	12/9/2019 22:49 TR0C908188
Sun Microsystems	A1000	Networking	0002-357374		Sample Date	12/9/2019 22:30 TR92682F518
DELL	0900KT	Networking	0002-357374		Sample Date	12/9/2019 20:33 TR8150A034
INTER-TEL	AAXK55	Networking	09U0844343		Sample Date	12/9/2019 20:12 TR1348F52P
GENERIC	AUT-2	Networking	09U0844343		Sample Date	12/9/2019 19:08 TR8252A2D3
SONY	50X-0700C	Tape Drives and Libraries	TR1EF7C00D		Sample Date	12/9/2019 19:03 TR1543635
SONY	50X-0500C	Tape Drives and Libraries	3054135		Sample Date	12/9/2019 18:32 TR78C4747V
SONY	50X-0500C	Tape Drives and Libraries	4060732		Sample Date	12/9/2019 18:32 TR74156841
SONY	50X-0500C	Tape Drives and Libraries	301866		Sample Date	12/9/2019 18:32 TR0F30C979
SONY	50X-0500C	Tape Drives and Libraries	3054142		Sample Date	12/9/2019 18:32 TR13F3A811
SONY	50X-0500C	Tape Drives and Libraries	3011931		Sample Date	12/9/2019 18:32 TR094AC813
SONY	50X-0500C	Tape Drives and Libraries	700046888		Sample Date	12/9/2019 18:32 TR08F67466
DELL	1800	Servers	3TMA6D1		Sample Date	12/9/2019 17:35 TR37A18986
DELL	380	Desktops	GH50881		Sample Date	12/9/2019 17:01 TR22466C3E
DELL	380	Desktops	64C8B41		Sample Date	12/9/2019 16:56 TR4410C97B
CISCO	WS-C2924-KL-47N	Networking	FAB0408F11M1		Sample Date	12/9/2019 16:52 TR25K21928
CISCO	ASA310	Networking	JMX1209LKH		Sample Date	12/9/2019 16:46 TR4510C97B
CISCO	ASA310	Networking	JMX1209LKH		Sample Date	12/9/2019 16:45 TR10F0D474
CISCO	WS-C3945G-24T3-5	Networking	PC039229F7		Sample Date	12/9/2019 16:44 TR1618862D
CISCO	WS-C3750-80P-5	Networking	K001220K03		Sample Date	12/9/2019 16:43 TR18C0807D
CISCO	WS-C3524-KL-67N	Networking	FAA048F08T		Sample Date	12/9/2019 16:40 TR190A633C



Customer Name: **XYZ Company**  
 Lot Number: **12345**  
 Description: **Exp 2 Public Access November 30, 2018**

### Certificate of Data Destruction

This certifies that all data bearing equipment including but not limited to the following:

- Solid state non-volatile data storage
- Hard drives both internal and external
- Network equipment
- Tape media

Media has been sanitized per NIST 800-88 Rev. 1 Purge/Destroy guidelines or DOD 525.01-R2 and/or destruction was performed per local and international standards.

- GCPIR
- HIPAA
- PCI Compliance Data
- Software-Owley (SOA)
- FACTA

Chain-of-custody was maintained and all equipment has been accounted for.

Signature of original services

This document certifies that the materials reviewed by Avail Recovery Solutions LLC were handled in strict compliance with the guidelines set by the United States Environmental Protection Agency and the Department of Toxic Substance Control pursuant to all sections under RCRA and CERCLA. All waste will be processed by a certified facility in accordance with RC2013, ISO 14001, and OHSAS 18001 standards. Avail Recovery released the customer from all liabilities associated with disposal of goods.

#### Transfer of Property and Ownership

Customer certifies they are the lawful owner of the goods freely from any encumbrance and has the right to sell these goods. Customer will support and defend transfer of ownership to Avail Recovery Solutions LLC and acknowledge that upon receipt of goods Avail Recovery Solutions LLC shall have all rights to sell, transfer, and handle goods in accordance with the requirements of the Environmental Protection Agency.

Avail Recovery Solutions, LLC | www.availrecovery.com | 855-698-2578  
 Service-based solutions for managing mature technology assets | 855-698-2578





# Customer References



# Contact us

For further questions,  
please contact at  
[sales@availrecovery.com](mailto:sales@availrecovery.com)

Explore more on  
[www.availrecovery.com](http://www.availrecovery.com)

