



Official Response to COVID-19 Global Pandemic

Our hearts go out to everyone who has been impacted by COVID-19. This is an unprecedented situation that will challenge the resiliency of the global economy and our healthcare systems. We believe it is the obligation of each citizen to first protect the health of those around them, and secondly to do their part to keep the economy moving.

Since the IT asset disposition business requires on-site labor to retrieve decommissioned hardware from corporate locations, we do anticipate some restrictions that will negatively impact the business. That said, here is what we know so far:

- We are still able to perform equipment pickup services in most major US cities
 - Excluding those that have shutdown non-essential business activities
- Trucking companies are still transporting long-haul so we are able to receive shipments nationwide
- International services will be disrupted due to varied restrictions in different countries
- Our office staff are working from home and our production staff are following enhanced cleanliness to prevent the spread of the illness
- Fair market values for equipment remain steady and have even seen an increase due to additional demand for equipment at home offices
- If all our staff is ordered to quarantine in-home, then we will communicate any possible processing delays accordingly

Otherwise we are doing everything we can to sustain the viability of our business in these uncertain economic conditions. We believe we have a duty to our customers to keep the service running smoothly and to our staff to protect their jobs and livelihood.

For any questions please feel free to reach out to us directly:

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